WARNING

Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simpleprecautions such as:

1.Using cabinets or stands recommended by the manufacturer of the television set.

2.Only using furniture that can safely support the television set.

3.Ensuring the television set is not overhanging the edge of the supporting furniture.

4.Not placing the television set on tall furniture (for example, cupboards or bookcases).without anchoring both the furniture and the television set to a suitable support.

5.Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture,

6.Educating children about the dangers of climbing on furniture to reach the television set or its controls.

If your existing television set is being retained and relocated, the same considerations as above should be applied.
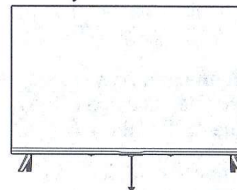
Wall-mounted screw:22-24inch M4, 28-70inch M6, 75inch M8

Note:don't hang at an angle to avoid the risk of falling off.

TV Buttons And Terminal Interface

TV Buttons

Note: The following is only functional schematic, And the actual position and arrangement of different models may be different.

One key:

Press this button in standby mode to turn on / off the TV.

Terminal Interface

Note: The following are the various terminal interface, the actual position and arrangement, the number of different models may be different.
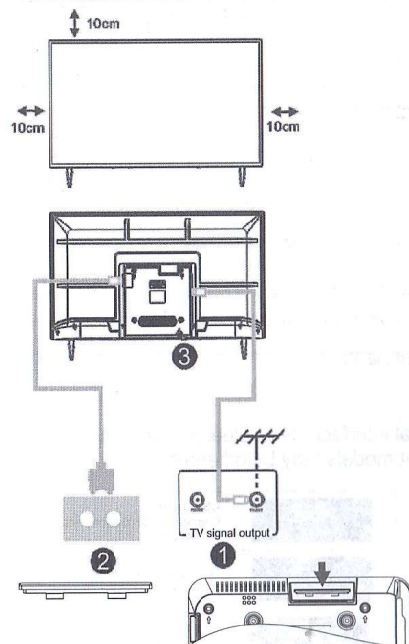
AV IN	**AV input** External AV Signal Input	USB	**USB input** Connect a USB device here to play its media files.
HDMI	**HDMI input** Digital signal input from HDMI video connector.	OPTICAL	**OPTICAL output** Connect the SPDIF receiver.
ANT 75Ω	**ANT 75** Connect the antennal/cadle tv input (75/VHF/UHF)	RJ 45	**RJ45** Connect the Internet.

*Do not touch or be close to the HDMI, USB terminals, and prevent electrostatic discharge to disturb these terminals while in USB operation mode, or it will cause the TV to stop working or abnormal status.

External device connection diagram

DVD   Set-top boxes

HDMI input connection

AV input connection

AV input connection

AV output connection

USB connection

TV connection

RJ45 connection
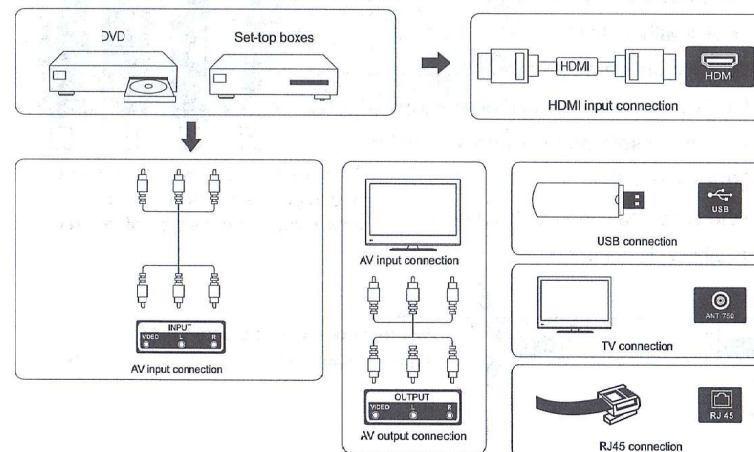
TV Install And Connect

Set your TV
To put your TV on a firm place which can bear the weight of the TV.
To avoid danger, please don't positions the TV near water or heating place (such as light, candle, heating machine),do not block the ventilation at the back of TV.

Connect antenna and power
1.Connect the antenna cable to the antenna socket on the back of the TV.
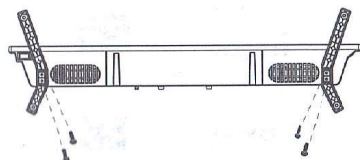
2.To plug the power cord of TV (AC 100-240V~ 50/60Hz).

Turn on TV
3.Connect the power supply, enter the standby mode (red light), press the power button of the TV or the power button on the remote control to turn on the TV
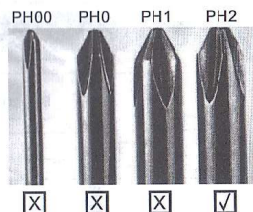
Note: If the model has a CI card slot on its top, a silicone plug for the CI card slot can be found in the accessory bag (for models without CI card slot, there is no such silicone plug), please insert the silicone plug into the slot when the CI card is not in use.

Note: Picture for reference purposes only.

TV Stand Installation Instructions

1.Open the carton and remove the TV and scattered accessories and base (some models without base).

2.In order to avoid damaging the TV,please cover it with soft mattress,put it on the table, face down on the soft material and screw the neck of the base to the TV.

3.screw the base and connected to the TV.

4. the installation is complete.

PH00 PH0 PH1 PH2

☒ ☒ ☒ ☑
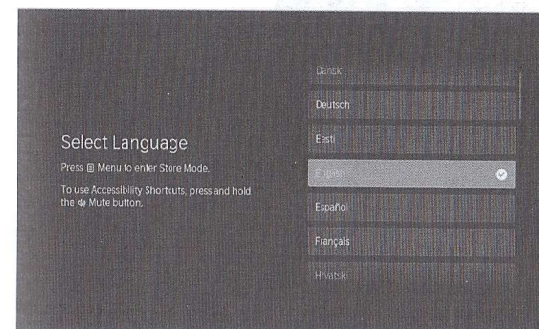
To make it more convenient for base installation and to avoid any risk of scratches and damage, we advise you using the type of PH2 screwdriver.
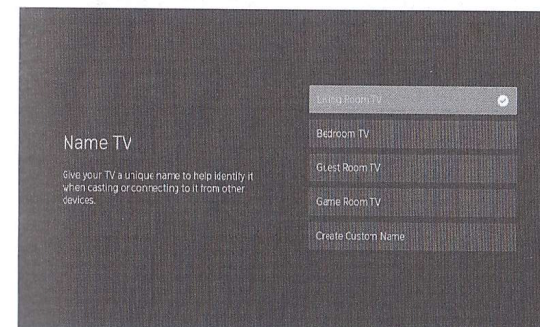
Note:
Picture for reference purposes only.
Please prevail in kind

First Time Installation

Please according to the Text Tip to First Time Setup.
Press 【▼】 / 【▲】 button to select Language.

Please make sure the device has connected,
then press 【▼】 / 【▲】 button to select the TV name.

HOME

Press 🏠 button,you can enter **HOME** screen.
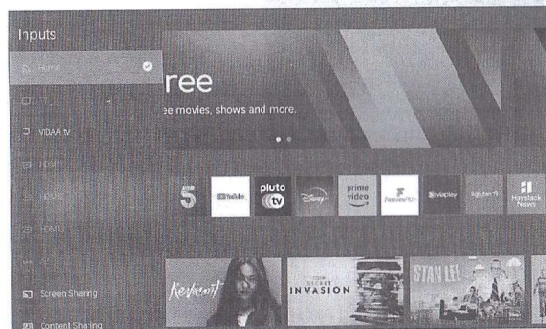

- •Manage apps
- •Select the item you want to move,then press the ▤ button to manage.

Input

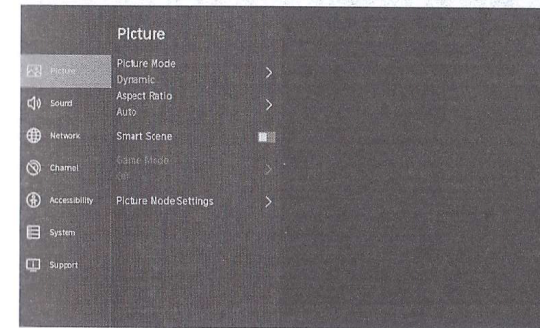Press 【▼】 / 【▲】 button to select Inputs menu.
Press ENTER to select input.

Picture
Press 【MENU】 to enter the main menu, press 【▼】 / 【▲】 to select picture menu.

1.Press 【▼】 / 【▲】 button to select the option that you want to adjust in the PICTURE menu.
2.Press Enter button to adjust.
3.After finishing your adjustment, Press Enter button to save and return to the previous menu

Picture Mode
Press 【▼】 / 【▲】 button to select Picture Mode, then press 【▼】 / 【▲】 &Enter button to select.
(Optional: Standard/Cinema day/Cinema night/Dynamic/Sports).

Aspect Ratio
Adjust the Aspect Ratio to stretch or zoom in on your picture.
Press ▼ / ▲ button to select Aspect Ratio.
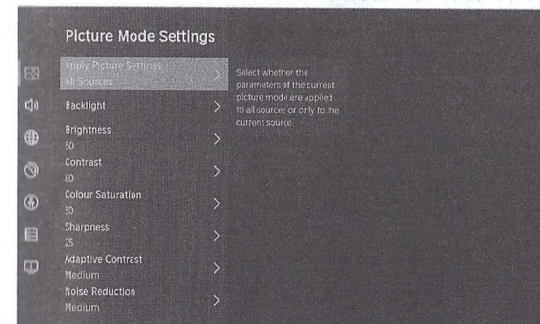Press ◄ / ► button to select Automatic/16:9/4:3/Panoramic/Movie Zoom/Direct.

Game Mode
Press 【▼】 / 【▲】 to select,and press 【◄】 / 【►】 to select On/Off.

Picture Mode Settings
Press 【▼】 / 【▲】 to select,and press 【►】 & ENTER to enter.
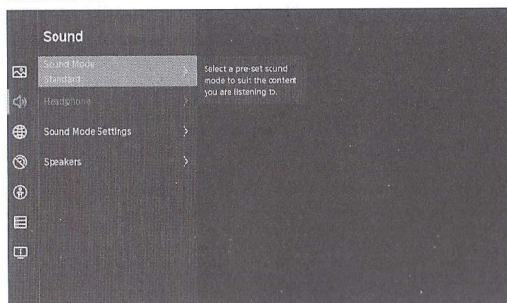
Sound

Press MENU button to display the main menu.Press 【▼】 / 【▲】 button to select SOUND in the main menu.

1.Press 【▼】 / 【▲】 button to select the option that you want to adjust in the SOUND menu.
2.Press Enter button to adjust.
3.After finishing your adjustment, Press Enter button to save and return to the previous menu.

Speakers

Press 【▼】 / 【▲】 button to select Speakers.
Press ENTER/ 【▶】 button to enter sub-menu

Audio Output

Press 【▼】 / 【▲】 button to select Speakers and enter, then press 【▼】 / 【▲】 button to select ARC/ TV Speaker/SPDIF Only

Network

Press MENU button to display the main menu.Press 【▼】 / 【▲】 button to select Network in the main menu

Press 【▼】 / 【▲】 button to select :Network Configuration/Internet Connection/ Wake on Wireless Network/Wake on LAN.

Channel

Press MENU button to display the main menu. Press 【◀】 / 【▶】 button to select Channel.
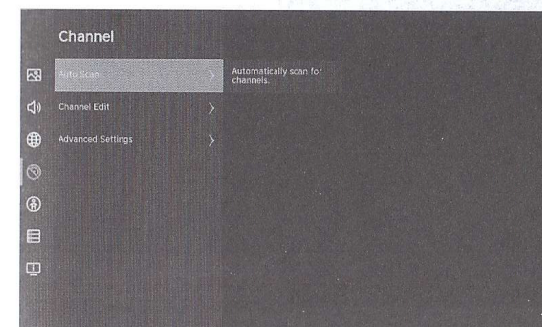
1.Press 【▼】 / 【▲】 button to select the option that you want to adjust in the Channel menu
2.Press Enter button to adjust.
3.After finishing your adjustment, Press Enter button to save and return to the previous menu.

Accessibility

Press MENU button to display the main menu.
Press 【◀】 / 【▶】 button to select Accessibility in the main menu.

EN

System

Press MENU button to display the main menu.
Press 【◀】 / 【▶】 button to select System in the main menu
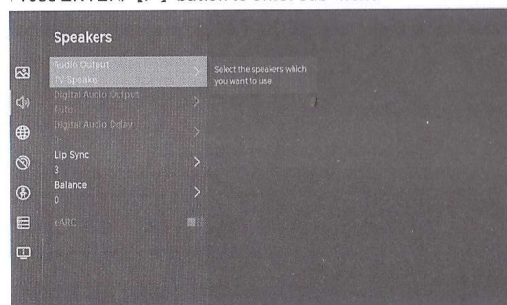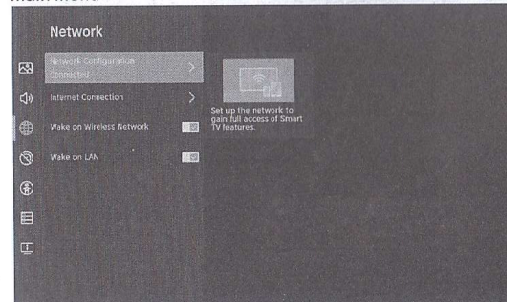

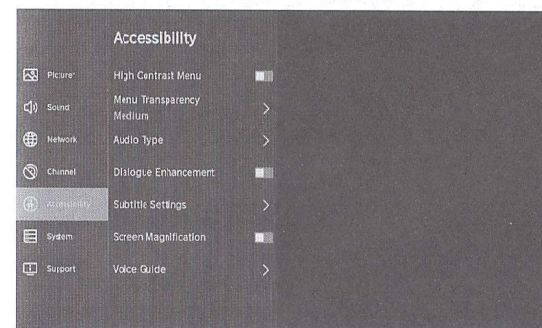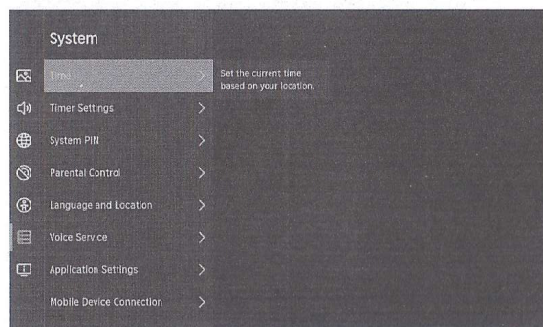1.Press 【▼】 / 【▲】 button to select the option that you want to adjust in the System menu.
2.Press Enter button to adjust.
3.Afterfinishing your adjustment, Press Enter button to save and return to the previous menu.

Application Settings
Press 【▼】 / 【▲】 button to select Application Settings

EN
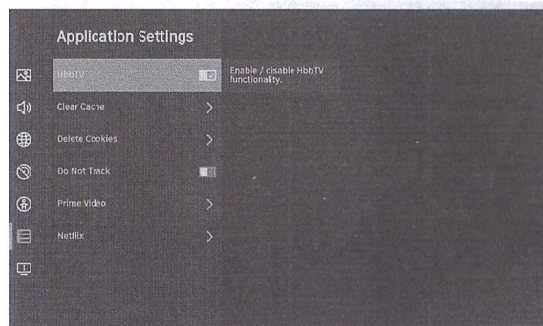
HDMI/CEC Funtion
Press 【▼】 / 【▲】 button to select CEC Funtion,then press Enter button to enter sub-menu to select.
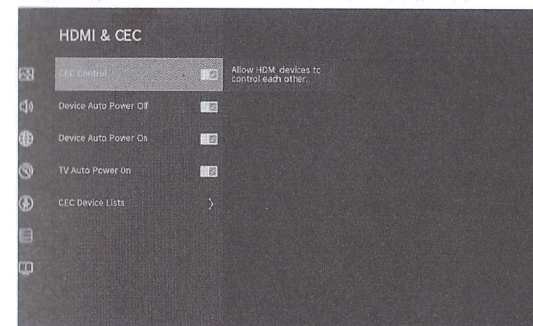
Press ▼ / ▲ button to select CEC Control/Device Auto Power On/Device Auto Power Off/
TV Auto Power On/CEC Device Lists.
Note: All the Options are available only when the CEC Control select On.

Advanced Settings
Press 【▼】 / 【▲】 button to select Advanced Settings,then press ENTER / 【▶】 button to enter
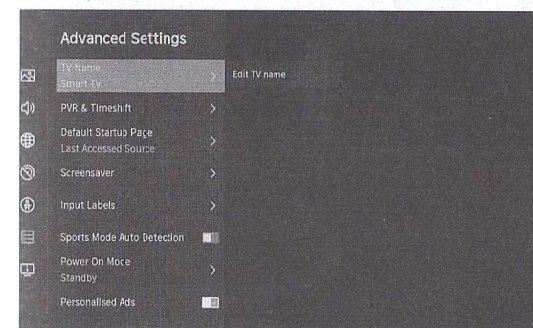
Support
Press 【▼】 / 【▲】 button to select Support,then press ENTER/ 【▶】 button to enter
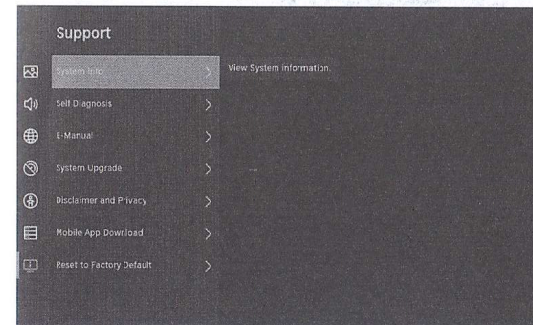
Restore To Factory Default

Press 【▼】 / 【▲】 button to select Restore To Factory Default, then press ENTER/ 【▶】 button to enter sub-menu and select.

Reset to Factory Default

Reset will clear your personal settings and information. Are you sure you wish to continue?

☐ Save the existing channels and my favourite channels on this TV.

Restore   Cancel

Media

Press 【▼】 / 【▲】 / 【◀】 / 【▶】 button to select Media on the Home page or press MEDIA button on the remote,and press OK button to enter enter the Media Center.

USB1

Search File   Grid   Name   All Media

music   photo   PVR+   video   20230619-...   20230613-...

20230627...   20230627...   20230627...   20230627...   20230627...   20230627...
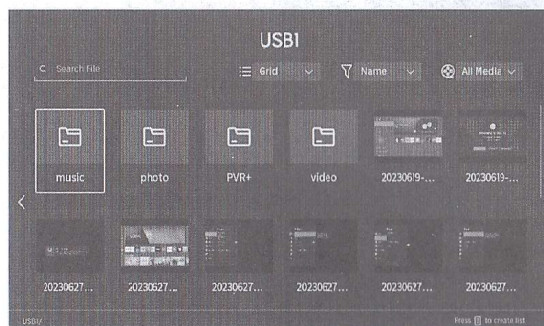
Video

Press 【▼】 / 【▲】 button to select Video or All,and press 【▼】 / 【▲】 / 【◀】 / 【▶】 button to select Movies.Press Menu button to display the setting options on the left side.

Menu
- Zoom Mode
- Rotate
- Repeat Mode
- Playback Speed
- Information
- Playlist
- Audio Only
- Settings

Audio

Press 【▼】 / 【▲】 button to select Audio or All,and press 【▼】 / 【▲】 / 【◀】 / 【▶】 button to select Music.

1K-0dB
1K 0db

1/13

1K-0dB	01:00	
1KHz(0dB)	01:00	
1khz-12dBFS	02:00	
beema	05:43	

Menu
- Information
- Playlist
- Audio Only
- Settings
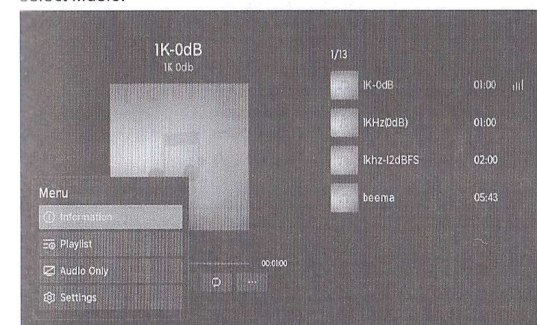
Image

Press 【▼】 / 【▲】 button to select Image or All,and press 【▼】 / 【▲】 / 【◀】 / 【▶】 button to select Picture.

Menu
- Zoom Mode
- Repeat Mode
- Interval
- Animation
- Information
- Playlist
- Settings

PRODUCT INFORMATION

Model nb	Q24HS241B
Energy efficiency class for Standard Dynamic Range (SDR) (A to G)	E
On mode power demand for Standard Dynamic Range (SDR) (W)	18kWh
Energy efficiency class in High Dynamic Range (HDR) mode (A to G)	/
Screen resolution (Horizontal x Vertical) (pixels)	1366 x768 px
Screen diagonal (cm / inches)	60cm/24"

The EPREL registration number is as follows: 1988689

Product information sheets are available via the QR Code:

Help

|	
No power	● Check if the AC cord of TV is plugged in or not. If there's still no power, please disconnect the plug, and reconnect to the socket after 60 seconds. Turn the power back on.
Signal not received properly	● Double or phantom images may appear on your TV if there are high buildings or mountains close to where you are. You can adjust the image thru manual operation: consult instruction of vernier regulation, or adjust the direction of the external antenna.
	● If you use an indoor antenna, signal reception may be more difficult under certain circumstances. Adjust the direction of the antenna for optimum reception. If this does not improve reception, you may have to switch to an external antenna.
No picture	● Check if the antenna at the back of the TV is connected properly. ● View other channels to see if the problem still occurs.
Video appears with no audio	● Try increasing the volume. ● Check if the TV's sound is on mute or not.
Audio is present, but video does not appear or is discolored	● Try adjusting the contrast and brightness.
Static noise affects video and audio cuality	● Check if the antenna at the back of the TV is connected properly.
Broken lines on screen	● Electrical appliances such as hair dryers or vacuums etc. may be interfering with your TV set. Switch these appliances off.
Remote doesn't work	● Make sure the plastic bag which came with the remote control is removed. Try using the remote in a shorter distance from the TV. Check if the placement of the batteries is correct, or try using new batteries with the remote control. ● The TV will go into Standby mode if it receives no response in a few minutes.
No video (PC mode)	● Please check if the cable is connected to the HDMI port correctly, or if the cable is bent in some places.
Vertical line blinking (PC Mode)	● Enter the main menu, and adjust the vertical placement to eliminate the vertical line.
Horizontal tearing (PC Mode)	● Adjust the horizontal placement of the screen to clear any horizontal lines.
Screen is too bright or dark (PC Mode)	● Adjust the brightness or contrast in the main menu.
No response from the PC	● Check if the PC's display resolution is set to a compatible resolution for the TV.
Lines appearing when a device is connected to the RCA port	● Make sure you are using a cable in good quality.
Problems are unresolved	● Unplug the power cable and wait for 30 seconds, then reconnect to the socket. If problems still persist, do not attempt to repair the TV by yourself. Kindly contact the service center.

Do not leave your TV displaying a static image, whether it is from a paused video, menu screen, etc. for an extended period of time, doing so will damage the display and may cause image burn-in.

Remote control
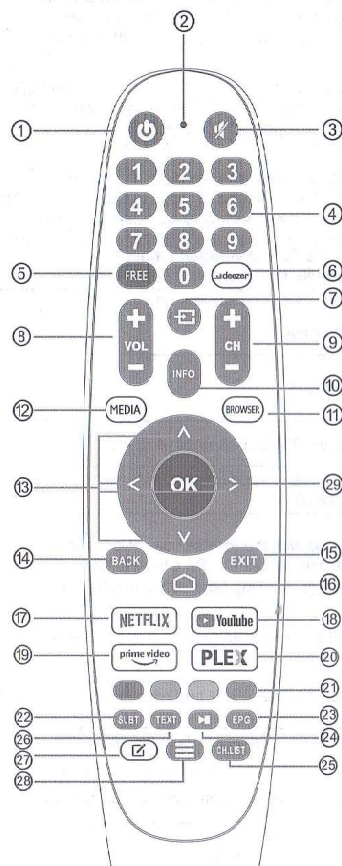
① **POWER:**Switches the TV between on and standby mode.

② **No effect.**

③ **MUTE:**Mute or restore your TV sound.

④ **0-9:**Figures "0-9" are used to directly input channel number.

⑤ **FREE:**Connects to FREE.

⑥ **deezer:**Connects to deezer.

⑦ **Inputs:**Display/Select signal source options

⑧ **VOL+/-:**Press to increase / decrease the sound level.

⑨ **CH+/-:**Press to scan through channels.

⑩ **INFO:**Displays the present channel information such as the current time and channel name.

⑪ **BROWSER:**Connects to BROWSER.

⑫ **MEDIA:**Press to display the available sources and select the desired input source from the list.

⑬ **Navigation buttons:**Cursor UP/LEFT/RIGHT/DOWN.

⑭ **BACK:**Press to move back through menus.

⑮ **EXIT:**Exit the OSD menu.

⑯ **HOME:**Displays the home screen.

⑰ **NETFLIX:**
Connects to NETFLIX for viewing online TV shows and films (internet connection required).

⑱ **YouTube:**
Connects to YouTube (internet connection required).

⑲ **Prime video :**
Connects to Prime video (internet connection required).

⑳ **PLEX:**Connects to PLEX.

㉑ **COLOR BUTTONS:**There are related functions under EPG.

㉒ **SUBT** : SUBT.

㉓ **EPG** : EPG menu.

㉔ **Media control:**Play / Pause

㉕ **CH.LIST:**Channel list

㉖ **TXT:** Press to enter Teletext when play the program.

㉗ **App customization:**App customization (long press under the home page)

㉘ **Menu:**Displays the OSD (On Screen Display) menu.

㉙ **OK** : Validation button [OK] .

Qilive guarantee: General terms & conditions.

The Qilive guarantee is a commercial guarantee offered by SAS OIA, registered to 200 rue de la recherche, 59650 Villeneuve d'Ascq, for Qilive brand products, within its capacity as manufacturer.

The Qilive guarantee is applied without prejudice to your rights to benefit, freely, from the legal compliance guarantee applicable in the country of marketing. For further information on the legal compliance guarantee, please refer to your retailer's T&Cs of Sale (General Terms and Conditions of Sale).

What is covered by the Qilive guarantee?

A Qilive guarantee covers the repair or replacement with equivalent features of your Qilive appliance if it is found to be defective due to a material fault or a manufacturing fault during the guarantee period.

Repaired or replaced products may include new and/or repackaged hardware and components.

If the product cannot be repaired or replaced, Qilive will refund the purchase price indicated on the proof of purchase.

What isn't covered by the Qilive guarantee?

Qilive appliances are designed and manufactured to continuously offer high performances in normal domestic environments. If a Qilive appliance is used in line with the intended usage and it breaks down during the guarantee period, we are liable to repair or replace it.

Nevertheless, in some circumstances the Qilive guarantee does not cover the repair or replacement of an appliance. These circumstances are clearly indicated. The following cases are not covered:

- Normal wear, including aesthetics (e.g. scratches, dents or vandalism) and parts which may wear over time (e.g. fuse, belt, tyre, brake, filters, etc.)
- Damage or issues caused by incorrect use or use which doesn't comply with the serial plate or the user manual, or by an accident or alteration.
- Damage caused by failure to comply with the appliance's maintenance recommendations.
- Use or storage conditions which are detrimental to the good conservation of the appliance (oxidation, corrosion), use of energy, use or installation non-compliant with the manufacturer's instructions, or negligence or use of peripherals, software or consumables which are unsuitable.
- Professional, collective, industrial or commercial use of the product, or use for purposes other than normal domestic purposes in the country where it was purchased.
- Damage caused by external sources, such as transport, weather conditions, electrical outages or power surges.
- Modified products, products with damaged, altered, erased or rusted guarantee seals or serial numbers.
- Damage caused by any intervention of non-authorised persons.
- Software updates as a consequence of changes to network settings
- Damage caused by elements external to the appliance (foreign bodies, insects, etc.)
- Appliance content - freezer, washing machine, etc. - (food, clothing, etc.)
- Product failure resulting from the use of third-party software to modify, change or adapt the product as supplied.
- Product failure resulting from use of the product without the accessories supplied with it or approved by Qilive.

Guarantees and limitations of liability

The customer is responsible for regularly backing up the data contained on their hard disk or in the internal memory of their device, and this before any claim is submitted.

Qilive cannot be held liable for the loss or destruction of stored data, nor may it be held liable for damage caused to software resulting from, in particular, a restoration or breakdown.

In the same sense, Qilive is not required to check that SIM/SD cards have been removed from returned products.

What are the modalities of the guarantee?
The modalities of the Qilive guarantee are as follows:

The guarantee enters into effect on the date of purchase (or date of delivery if this is later). You'll need to provide proof of delivery/purchase before any intervention on your guaranteed appliance. Please note that, without this proof, any work carried out will be invoiced. Please keep your purchase receipt or delivery note.

Any interventions will be carried out by Qilive or its authorised agents.

Any replaced part becomes the property of Qilive.

The guarantee offers advantages which are in addition to your legal rights as a consumer and do not have any impact on the latter rights.

How to apply the Qilive guarantee
To request the repair or replacement of your product under the Qilive guarantee, for any country other than France, please return your product to the service desk of your place of purchase along with your proof of purchase (e.g. the receipt) and the accessories provided with the product, including those necessary for its correct functioning (power, adapter, etc.) with its original packaging. To apply the guarantee in France, please submit a request on our website: https://auth.sav-login.auchan.fr. The following information will be required: date of purchase, model and serial or IMEI number (this information generally features on the product, packaging or proof of purchase).

When does the guarantee become effective?
The Qilive guarantee is effective from the date of purchase or delivery of your appliance, the latest date being valid.

Your product is guaranteed by Qilive 3 years for parts and labour.

Can Qilive guarantees be transferred?
Qilive guarantees can be transferred with the appliance, as long as the original proof of purchase from a recognised retailer, as well as proof of any change of ownership of the appliance, confirming the correct operational condition of the appliance at the time of change of ownership.

Based on legislative decree no. 49 dated 14th March, 2014

"Execution of Directive 2012/19/UE about electrical and electronic equipment waste (RAEE)"

This marking indicates that this product should not be disposed with other household wastes, but it should be disposed separately from other wastes. Therefore, the user should bring the product with all essential components to recycling centers for electrical and electronic wastes, or return to retailer before to buy a new product as equivalent type, in the ratio of 1 to 1, or 1 to 0 for products that have larger side lesser of 25cm. Correct disposal of your old appliance will help to prevent potential damage to the environment and to human health and support materials recycling. The unlawful disposal of the product should involve for users' administrative sanctions based on Legislative Decree no. 49 dated 14th March, 2014.

Correct disposal of the batteries in this product
(Applicable in countries with separate collection systems)
This marking on battery, manual or packaging indicates that the batteries in this product should not be disposed of with other household waste at the end of their working life. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66. If batteries are not properly disposed of, these substances can cause harm to human health or the environment.

To protect natural resources and to promote material reuse, please separate batteries from other types of waste and recycle them through your local, free battery return system.

CAUTION:

To prevent possible hearing damage, do not listen at high volume levels for long periods.

Environmental Considerations
Operating Temperature: 5 °C -35°C (41°F-95°F)
Operating Humidity: 20% -75%, non-condensing

Storage Temperature: -15 °C -45°C (5°F-113°F)
Storage Humidity: 10% -90%, non-condensing

Wi-Fi max transmitter power: 100mW at 2.4GHz-2.4835GHz